

# Taxi News

August 2019

WEBSITE COPY

## AIR SHOW 2019 - STAFFING

This year's Clacton Air Show takes place on Thursday 22<sup>nd</sup> August and Friday 23<sup>rd</sup> August. As is the case every year, Licensing Officers will be carrying out necessary duties which are always prevalent during the event, such as removing illegal street traders and bogus charity collectors from the area, to name but a few.

We will therefore **NOT** be operating our usual reception service on the afternoon of Friday 24<sup>th</sup> August between the hours of 13.00-16.00. It will not be possible to arrange appointments on either the Thursday or Friday, and you may also experience some small delays if attempting to contact via telephone.

Reception will be operating as normal on Tuesday 20<sup>th</sup> and Wednesday 21<sup>st</sup> August between the hours of 10.00-12.00. Please ensure that any urgent applications and/or documentation are submitted during these times at the latest.

## RECEPTION - PIER AVENUE

The Licensing Office is now back at Pier Avenue, Clacton and the timings for reception remain unchanged. For a reminder the open reception timings are as follow:

**Tuesday & Wednesday 1000-1200**

**Friday 1300-1600**

At all other times appointments are essential, to ensure that a member of the Licensing Team is available to assist you. However, these appointments may not be on the same day as requested.

If you are submitting documentation, you can send this by email to [taxi@tendringdc.gov.uk](mailto:taxi@tendringdc.gov.uk)

## Involved in an accident?

The Licensing Office seem to be receiving a number of temporary insurance vehicles applications following accidents. Please can you inform the Licensing Office if you are involved in an accident, where an Officer can if necessary inspect the vehicle to make sure that it is passenger safe until such times that this can be repaired.

## Chapman Road Taxi Rank

While you are waiting on the taxi rank in Chapman Road, can I please remind you to keep the noise down to a bare minimum and to respect the neighbours, as the Licensing Office are receiving complaints of noise and shouting from one vehicle to another. It has also been noticed that a number of drivers stop and talk to each other in their vehicles side by side. Please pull up in the allocated taxi rank and not block the road access for other drivers. Thank you for your co-operation in this matter.

## Top Lights

Please can I remind drivers that the bulb in the top light must be clear white. No other colours are permitted. We have received reports of other colours being used and this must stop immediately.

### **Medical - Doctors on Wheels**

Due to DVLA guidelines issued, we are currently unable to accept any medicals undertaken by Doctors on Wheels.

### **Child Sexual EXPLOITATION**

We recently wrote to you about Child Sexual Exploitation and Vulnerable Persons training. This is still ongoing, so we will update you as to the progress of this, along with any actions that you will need to undertake.

### **LICENSING TEAM CONTACT DETAILS**

E-Mail - [taxi@tendringdc.gov.uk](mailto:taxi@tendringdc.gov.uk)

Phone - 01255 686565

### **Reception Open Hours -**

**Tuesday & Wednesday 1000-1200**

**Friday 1300-1600**

Thank you for reading this edition of Taxi News. We always welcome suggestions for future newsletters so please let us know if you think there may be something beneficial for your colleagues in the trade to know about. In the meantime, continue to enjoy the hot weather while it lasts and please keep safe and drive safe.