

**Tendring District Parish and Town  
Council: Community Resilience Event  
13 September 2016**

**Catherine Boyer-Besant**



# Introductions

**WELCOME!**

# Recent Events

**Catherine Boyer-Besant**



# What's been happening since June 2016

## ● July

- 8<sup>th</sup> Pollution Report - marine
- 10<sup>th</sup> UXB Dovercourt
- 11<sup>th</sup> Power Outage
- 12<sup>th</sup> Severe Weather Warning RAIN
- 12<sup>th</sup> Power Outage
- 13<sup>th</sup> Power Outage

## ● August

- 20<sup>th</sup> Severe Weather Warning RAIN and WIND
- 23<sup>rd</sup> Heathealth Watch Level 3
- 25<sup>th</sup> Reservoir
- 27-28<sup>th</sup> Severe Weather Warning RAIN
- 30<sup>th</sup> Speedboat @ Hutleys

# What's been happening since March 2016

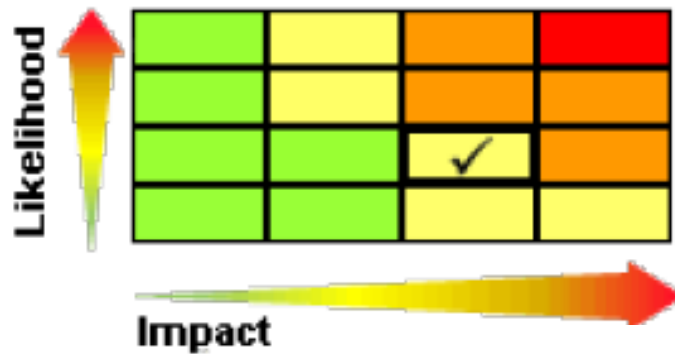
- **September**
  - 3<sup>rd</sup> Reservoir
  - 10<sup>th</sup> Severe Weather RAIN?????
  - 18<sup>th</sup> – 20<sup>th</sup> Very High Spring Tides
- **October**
  - 17<sup>th</sup> – 19<sup>th</sup> very High Spring Tides

# **Review of the Events Leading up to and of 23<sup>rd</sup> June 2016**

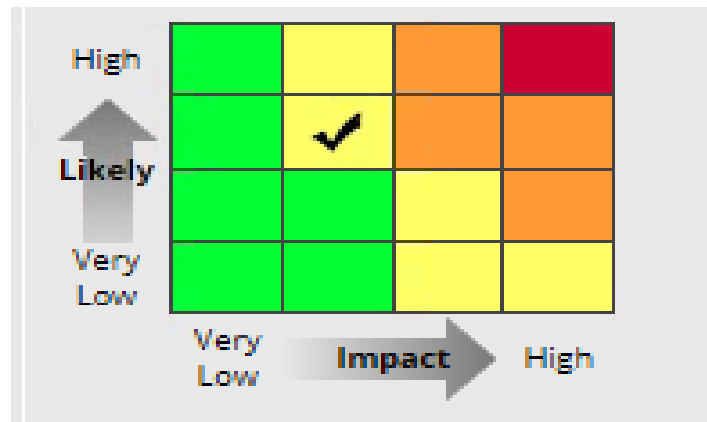
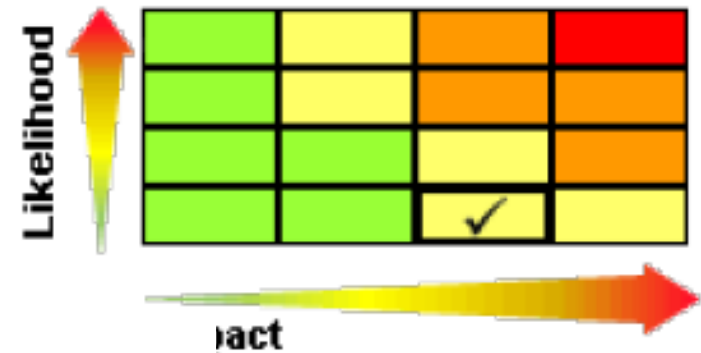
**Catherine Boyer-Besant - TDC  
John Hammond – Met Office  
Guy Cooper – Environment Agency**



# Remember the TDC TRIGGERS ?





Weather Impact Matrix



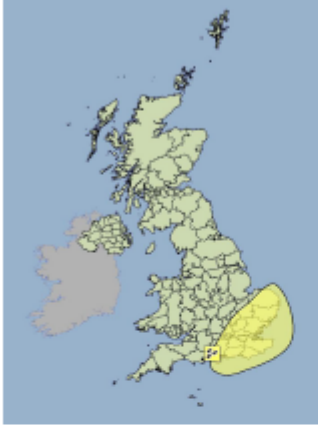
# 21<sup>st</sup> June from 10:27

JH: John Hammond / N (EA) : Nick

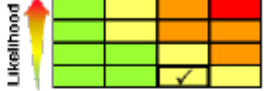
- Met Office issue ALERT RAIN for 23<sup>rd</sup> June
- CBB discuss with JH
  - Possibility of teleconference due to residual issues from previous events
- CBB discuss with N (EA)
  - Possibility of teleconference due to residual issues from previous events


## National Severe Weather Warning Service



Likelihood



Impact



**Chief Forecasters Assessment**  
Increasingly warm and humid air will arrive from France later on Wednesday, bringing with it an increased risk of thunderstorms.

At this stage, there is still room for error in the northwestward extent of this airmass, and also how widely thunderstorms develop and where. The southeast of the warning area is currently considered most at risk and updates to the warning will be made as new information becomes available. 30 mm or more could fall in an hour very locally, with 50 mm or more in 2 hours.

**The Met Office have issued a Yellow Alert of Rain**

Valid from 18:00 on Wed, 22nd Jun 2016 until 06:00 on Fri, 24th Jun 2016

Although many areas will probably miss them, scattered but potentially intense thundery downpours seem likely to affect parts of the warning area from late Wednesday and through Thursday.

Please be aware of possible localised "medium" impacts from either flooding or frequent lightning.

For more details please go to:  
<http://www.metoffice.gov.uk/public/weather/warnings>

Issued by the Met Office at 10:23 on Tue, 21st Jun 2016



For enquiries regarding this warning please contact the Met Office Weather Desk  
Phone: 0370 900 0100 Fax: 0370 900 5050 E-mail: [enquiries@metoffice.gov.uk](mailto:enquiries@metoffice.gov.uk)  
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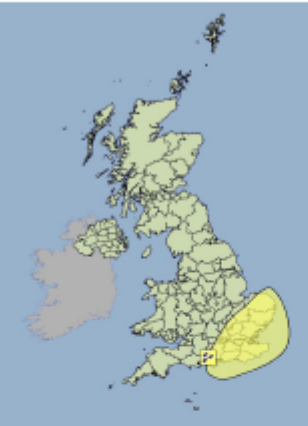
# 21<sup>st</sup> June from 10:27

JH: John Hammond / N (EA) : Nick


- CBB liaise with TDC services for heads-up:
  - Engineering
  - GOLD
  - Environmental (cascade)
  - IT & Resilience (cascade)
  
- CBB liaise with ECPM Duty Officer re conversation over teleconference


### National Severe Weather Warning Service



Likelihood



Impact



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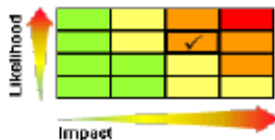
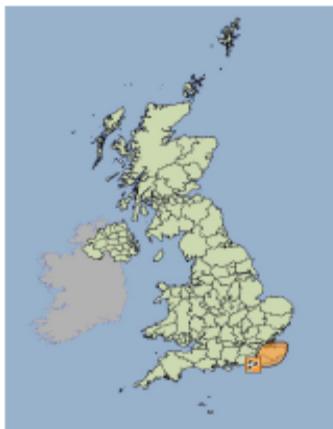
Issued by the Met Office at 10:23 on Tue, 21st Jun 2016

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 Phone: 0370 900 0100 Fax: 0370 900 5050 E-mail: [enquiries@metoffice.gov.uk](mailto:enquiries@metoffice.gov.uk)  
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# 22nd June from 10:20



## National Severe Weather Warning Service



**Chief Forecasters Assessment**  
Increasingly warm and humid air arriving from France later on Wednesday brings with it a risk of thunderstorms. These thunderstorms are likely to occur in a couple of main waves, from Wednesday late afternoon or early evening into early Thursday and a second wave breaking out later on Thursday.

Where thunderstorms occur torrential rain and frequent lightning are expected, as well as a chance of some hail. 30 mm or more of rain could fall in an hour and locally in excess of 50 mm is possible in two or three hours.

The Met Office have issued an Amber Warning of Rain

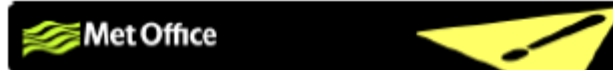
Valid from 18:00 on Wed, 22nd Jun 2016 until 06:00 on Thu, 23rd Jun 2016

Although some areas may miss them, potentially intense thundery downpours are likely during Wednesday evening from Wednesday evening and overnight into Thursday.

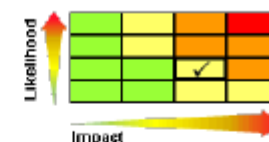
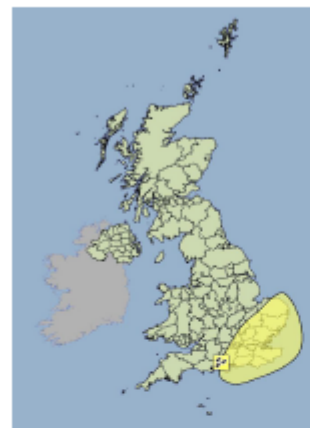
Please be prepared for possible disruption to travel and localised flooding as well as frequent lightning.

For more details please go to:  
<http://www.metoffice.gov.uk/public/weather/warnings>

Issued by the Met Office at 10:21 on Wed, 22nd Jun 2016



## National Severe Weather Warning Service



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Increasingly warm and humid air arriving from France later on Wednesday brings with it a risk of thunderstorms. These thunderstorms are likely to occur in a couple of main waves, from Wednesday late afternoon or early evening into early Thursday and a second wave breaking out later on Thursday.

Where thunderstorms occur torrential rain and frequent lightning are expected, as well as a chance of some hail. 30 mm or more of rain could fall in an hour and locally in excess of 50 mm is possible in two or three hours.

Note that the northwestward extent of these thunderstorms remains a little uncertain and parts of southeastern England are considered most likely to be affected; with this in mind an amber warning has been issued for this area from Wednesday evening through until early Thursday.

The Met Office have Issued a Yellow Alert of Rain

Valid from 18:00 on Wed, 22nd Jun 2016 until 06:00 on Fri, 24th Jun 2016

Although some areas will miss them, potentially intense thundery downpours seem likely to affect parts of the warning area from Wednesday late afternoon or early evening onwards into the early hours of Thursday or Thursday morning. Further scattered thunderstorms are then likely to break out from Thursday afternoon onwards into Thursday night.

Please be aware of possible disruption to travel and localised flooding as well as frequent lightning.

For more details please go to:  
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For enquiries regarding this warning please contact the Met Office Weather Desk  
Phone: 0370 900 0100 Fax: 0370 900 5050 E-mail: [enquiries@metoffice.gov.uk](mailto:enquiries@metoffice.gov.uk)  
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- Met Office update ALERT and issue Amber WARNING

# 22nd June from 10:20

AG: Alan Goodman

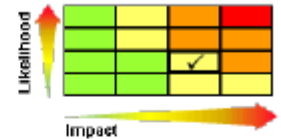
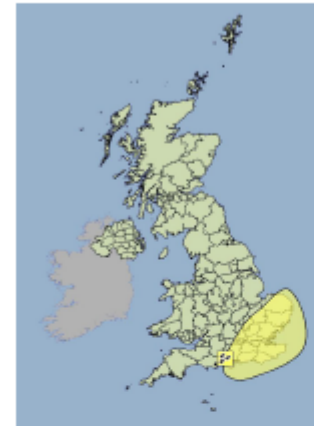
GC Guy Cooper

- Met Office issue ALERT RAIN
- CBB discuss with AG(Met Of)
  - Clearer sitrep
- CBB discuss with GC (EA)
  - Clearer sitrep and further consideration telecon

Met Office



## National Severe Weather Warning Service



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# There was another significant event happening on 23<sup>rd</sup>!



# 22nd June from 10:20

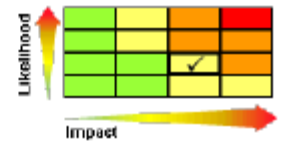
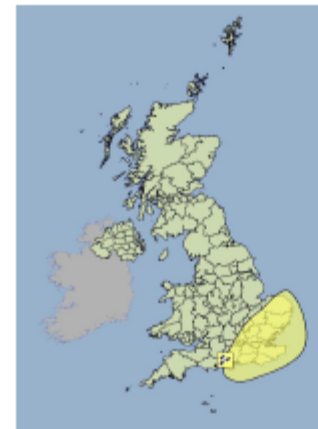
AG: Alan Goodman

GC Guy Cooper

- CBB initiate cascade:
  - Parish & Town Councils
  - Caravan, Camping and Chalet Parks
  - Piers
  - COMAH Sites
  - Internal TDC cascade for EP
  - ALL TDC Users email
  - Mapping of Surface Water Flooding & Polling Stations



## National Severe Weather Warning Service



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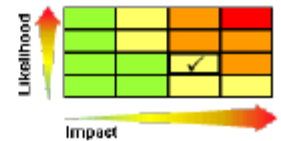
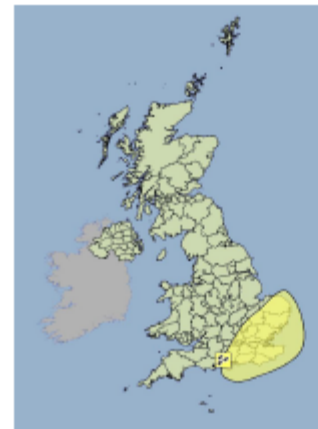
AG: Alan Goodman (Met Office)

GC Guy Cooper (EA)

- Essex Multi-Agency  
Teleconference @ 1400



## National Severe Weather Warning Service



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Note that the northwestward extent of these thunderstorms remains a little uncertain and parts of southeastern England are considered most likely to be affected; with this in mind an amber warning has been issued for this area from Wednesday evening through until early Thursday.

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Valid from 18:00 on Wed, 22nd Jun 2016 until 06:00 on Fri, 24th Jun 2016

Although some areas will miss them, potentially intense thundery downpours seem likely to affect parts of the warning area from Wednesday late afternoon or early evening onwards into the early hours of Thursday or Thursday morning. Further scattered thunderstorms are then likely to break out from Thursday afternoon onwards into Thursday night.

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# 23<sup>rd</sup> June from 06:00

- First reports of flooding and flooded properties received and continue through the day and for the following 2 weeks (approx)
- Met Office issue WARNING for 23<sup>rd</sup>

**National Severe Weather Warning Service**

**Chief Forecasters Assessment**  
Warm and humid air has spread into roughly the southeastern quarter of the UK, bringing with it a risk of thunderstorms this afternoon and evening. Where thunderstorms occur torrential rain and frequent lightning are expected. 30 mm or more of rain could fall in an hour and locally in excess of 50 mm is possible in two or three hours.

The Met Office have issued a **Yellow Warning of Rain**  
Valid from 10:30 on Thu, 23rd Jun 2016 until 02:00 on Fri, 24th Jun 2016

Although some areas will miss them, potentially intense thundery downpours are likely this afternoon and evening before they clear later this evening or during the early hours of Friday.

Please be aware of possible disruption to travel and localised flooding as well as frequent lightning.



For more details please go to:  
<http://www.metoffice.gov.uk/public/weather/warnings>

Issued by the Met Office at 10:23 on Tue, 21st Jun 2016  
Updated by the Met Office at 10:28 on Thu, 23rd Jun 2016

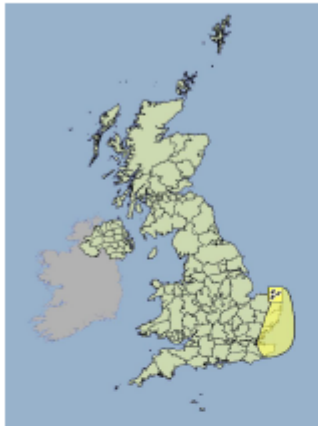
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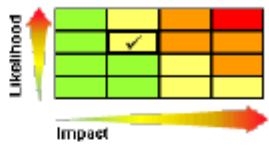
# Close monitoring of weather continues: 24<sup>th</sup>, 25<sup>th</sup> and 26<sup>th</sup>

- New warning issued for 26<sup>th</sup>
- Continue to receive reports of flooded properties and roads for the next couple of weeks

## National Severe Weather Warning Service





**Chief Forecasters Assessment**  
The remnants of the deeply unstable air mass of the past few days are expected to remain over the extreme southeast of the UK through today. As temperatures rise this afternoon, this will probably lead to further heavy showers developing, although these are unlikely to be quite as heavy as yesterday. Rainfall rates of 15 mm in an hour could occur locally.

The Met Office have issued a Yellow Warning of Rain

Valid from 13:00 on Sun, 26th Jun 2016 until 17:00 on Sun, 26th Jun 2016

Following this morning's heavy showers, further heavy showers are likely to develop for a time this afternoon across eastern parts of both East Anglia and Kent. Although some places will miss the showers, please be aware of the risk of localised Impacts due to surface water flooding, especially in locations where the ground is already very wet, following heavy rain during the past few days.

The showers should quickly die out later this afternoon.

For more details please go to:  
<http://www.metoffice.gov.uk/public/weather/warnings>

Issued by the Met Office at 10:46 on Sun, 26th Jun 2016

For enquiries regarding this warning please contact the Met Office Weather Desk  
Phone: 0370 900 0100 Fax: 0370 900 5050 E-mail: [enquiries@metoffice.gov.uk](mailto:enquiries@metoffice.gov.uk)  
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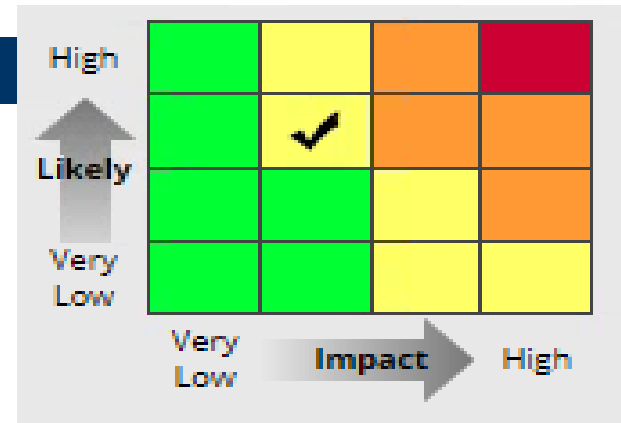
# **Reminder of TDC TRIGGERS**

**Catherine Boyer-Besant**



# TRIGGERS

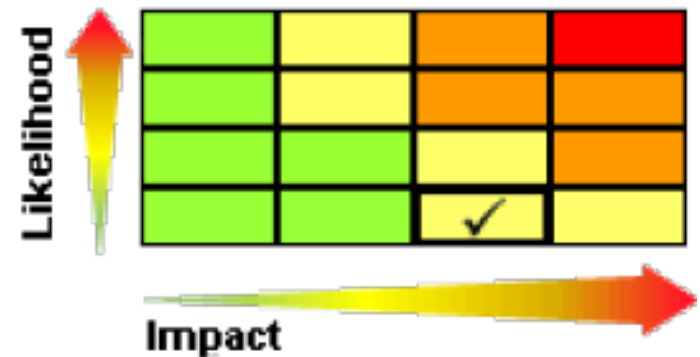
GREEN = no significant weather,  
so no warnings are in force



YELLOW = warning in force  
BUT CHECK LIKELIHOOD & IMPACT

YELLOW = IMPACT LOW  
TDC Internal cascade to give Services  
Heads-up of potential problems.

YELLOW = IMPACT MEDIUM OR ABOVE  
Full cascade to P&T Councils, caravan parks, Piers and COMAH Sites

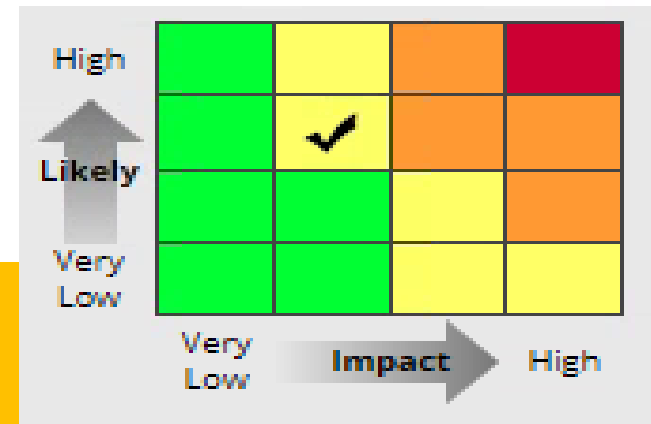


# Why don't we cascade further?

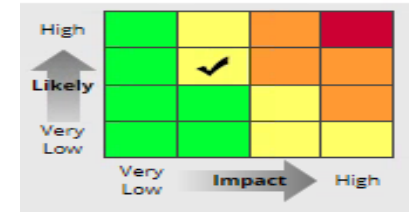
YELLOW = IMPACT LOW

This doesn't mean there won't be any significant impact, it is just a method to try to manage

The Boy Who Cried Wolf.



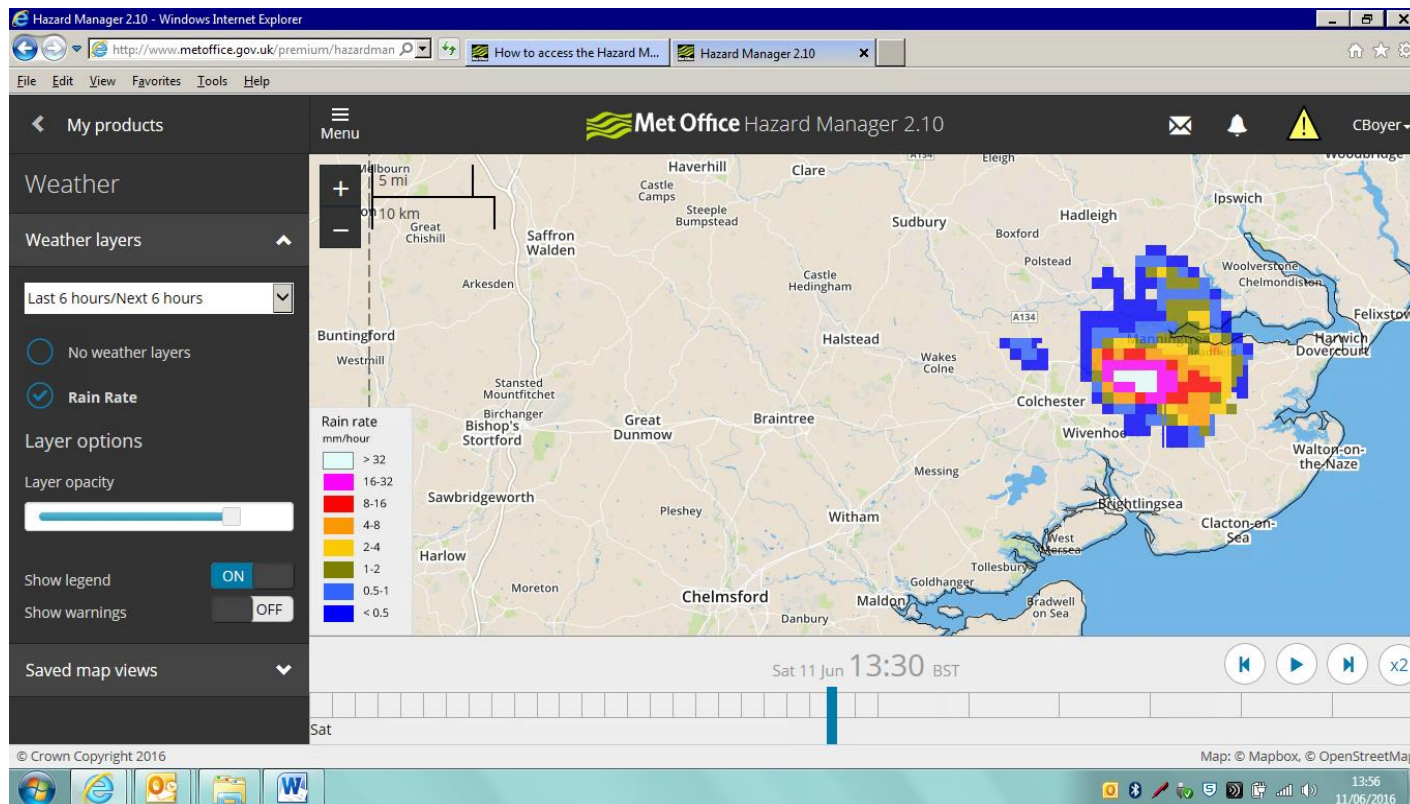
Very Low	Low	Medium	High
<p>Localised flooding of low-lying land and susceptible roads.</p> <p>A few transport routes affected.</p> <p>Road conditions affected with localised spray and some standing water.</p>	<p>Localised flooding of homes and businesses and susceptible roads</p> <p>Some transport routes and travel services affected. Some journeys require longer travel times.</p> <p>Road conditions affected by spray and standing water.</p> <p>Localised and short term disruption to utilities and services</p>	<p>Flooding of homes and businesses.</p> <p>Danger to life from fast flowing/deep water.</p> <p>Damage to buildings/ structures.</p> <p>Transport routes and travel services affected. Longer journey times expected. Some road closures.</p> <p>Difficult road conditions due to spray and standing water</p> <p>Interruption to utilities and services.</p> <p>Some communities temporarily inaccessible due to flooded access routes.</p>	<p>Widespread flooding of homes and businesses.</p> <p>Danger to life from fast flowing/deep water.</p> <p>Extensive damage to and/or collapse of buildings/ structures</p> <p>Transport routes and travel services disrupted for a prolonged period. Long travel delays.</p> <p>Widespread road closures.</p> <p>Dangerous driving conditions due to spray and standing water.</p> <p>Prolonged disruption to or loss of utilities and services</p> <p>Communities become cut off for a prolonged period, perhaps several days, due to flooded access routes.</p>



Very Low	Low	Medium	High
<p>Localised flooding of low-lying land and susceptible roads.</p> <p>A few transport routes affected.</p> <p>Road conditions affected with localised spray and some standing water.</p>	<p>Localised flooding of homes and businesses and susceptible roads</p> <p>Some transport routes and travel services affected. Some journeys require longer travel times.</p> <p>Road conditions affected by spray and standing water.</p> <p>Localised and short term disruption to utilities and services</p>	<p>Flooding of homes and businesses.</p> <p>Danger to life from fast flowing/deep water.</p> <p>Damage to buildings/ structures.</p> <p>Transport routes and travel services affected. Longer journey times expected. Some road closures.</p> <p>Difficult road conditions due to spray and standing water</p> <p>Interruption to utilities and services.</p> <p>Some communities temporarily inaccessible due to flooded access routes.</p>	<p>Widespread flooding of homes and businesses.</p> <p>Danger to life from fast flowing/deep water.</p> <p>Extensive damage to and/or collapse of buildings/ structures</p> <p>Transport routes and travel services disrupted for a prolonged period. Long travel delays.</p> <p>Widespread road closures.</p> <p>Dangerous driving conditions due to spray and standing water.</p> <p>Prolonged disruption to or loss of utilities and services</p> <p>Communities become cut off for a prolonged period, perhaps several days, due to flooded access routes.</p>



# TRIGGERS





# FLOODING: Who do you call?



Highway Flooding



Main River



Coastal Flooding



Ordinary watercourse  
(including ditches and pipes)



Sewer flooding  
(Anglian Water , Thames Water)



Surface water



Groundwater



Reservoir flooding

# FLOODING: Who do you call?

- **Life in danger : 999**
- **TDC Careline : 01255 222022 (24 / 7 / 365)**
- **From Highways : 0345 603 7631 and Report a Problem** <https://secureweb1.essexcc.gov.uk/Highways/Report-a-highway-problem.aspx>
- **ECC Flood and Water Management Team :**  
(surface water, ground water ordinary watercourse)  
[floods@essex.gov.uk](mailto:floods@essex.gov.uk)
- **River/Coastal: Environment Agency: 0800 807060**
- **Sewers: Anglian Water: 0800 771881**



# FLOODING: Who do you call?

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- River/Coastal: **Environment Agency**: 0800 807060
- Sewers: **Anglian Water**: 0800 771881
- And if all this fails.....

Call ME (Catherine) 0746 870 9746

I cannot guarantee I will be there, but it is has got to be worth a try!

# What can TDC do?

- Report to ECC teams
- Send Engineers to investigate
- Assess whether we can deploy any mitigation equipment
- Open Rest Centre
- Provide advice about where to get mitigation equipment



### Responsibility

The public has a general expectation that in a period of likely flooding Local Authorities will make sandbags available. This is not the case. Members of the public have a responsibility to protect their own properties. If their property is in a known flood plain or they consider they are at risk of flooding, then they should purchase sandbags in advance from local building suppliers. Sandbags will only be issued by Tendring District Council in response to request from Emergency Services

### Imminent flooding

If a property is at risk of being flooded, Tendring District Council will on request from Emergency Services send sandbags. Sandbags will not be provided for the protection of gardens, outbuildings or other structures.

Where Emergency Services are in attendance and make a request for sandbags, the Council will, if stocks permit, respond.

### Shops, Businesses and Commercial Properties

The protection of shops, businesses and commercial properties is the responsibility of the owners or occupiers. They should undertake their own risk assessment and make provision for the supply and positioning of sandbags.

The Council will where possible respond to requests from the Emergency Services to protect strategic properties until the arrival and support of the owners or occupiers.

### Delivery / Disposal of Sandbags

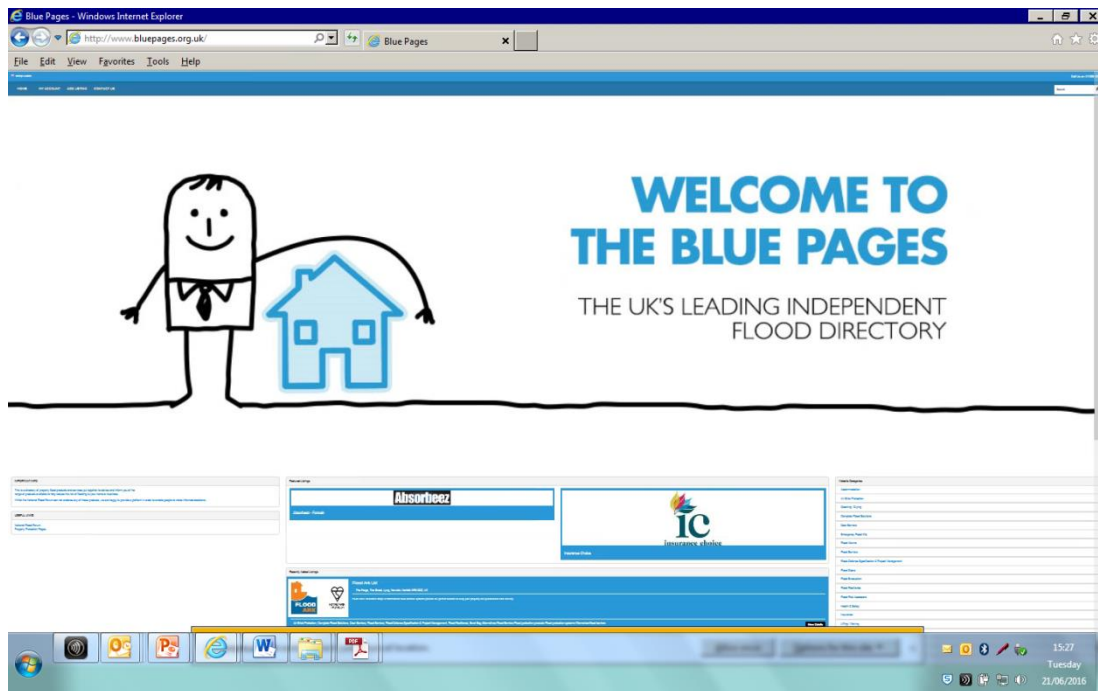
At times of high flood risk the Council will endeavour on request from the Emergency Services, deliver sandbags to occupied properties at imminent risk. However, this will not always be possible due to demand and / or weather conditions. When sandbags are provided, they become the responsibility of the person receiving them. The Council will not accept liability for their placement; neither will the Council be responsible for collecting or disposing of issued sandbags

### Charge for Sandbags

If there is a "Severe Flood Warning" issued or flooding is occurring there is no charge for sandbags from Tendring District Council. However, this deployment must be at the request of Emergency Services.

### Note:

At times of actual or potential flooding owners of property look to ways that they might act to reduce the risks or impact on their property. The obvious quick fix is to try to prevent the ingress of water by providing a barrier of sandbags either around their property or at the portals to their buildings. Sandbags can be useful to deflect a flow of water but are not waterproof and therefore are generally ineffective in preventing standing water from entering a building. Water will also seep through the ground, airbricks and the brickwork itself. Caution must be exercised in using sandbags as differential water levels between the inside and outside of a building can induce structural failure.



# Post Incident: Data I need.

- Owner of property
- Their contact details
- Full address, including postcode
- Whether the property was flooded internally
- Details of how the flooding occurred
  - (run off from field, from highways, from sewers etc)
- Copies of any photos taken

**I can then report the incident to both  
ECC Highways and FWMT**

# Post Incident: Data I need.

- Helps to gather overall picture
- Identify worst hit areas
- Information at hand if Government generate a grant for repairs : ie (2013 / 2014 Repair and Renew)
- May assist PLP grants

TDC – Individual Impact Report	
Callers Name	
Contact Number / details	
Address, including postcode	
Details of Situation: ie: At risk of flooding/ Currently being flooded	
Flooded Internally (in the home / business) Y/N	
Pictures taken?	
Reported to FWMT details: <a href="mailto:floods@essex.gov.uk">floods@essex.gov.uk</a>	
Reported to ECC Highways Details: 0345 603 7631	Report a Problem: <a href="https://secureweb1.essexcc.gov.uk/Highways/Report-a-highway-problem.aspx">https://secureweb1.essexcc.gov.uk/Highways/Report-a-highway-problem.aspx</a> Reference No: Details:
Insurance company notified?	
TDC action taken: when / by whom / outcome.	Details

# Why is contacting CARELINE (24/7) so important?

1. Call to TDC CARELINE by reporting organisation / individual
2. TDC CARELINE call TDC First Call Officer (FCO)
3. TDC FCO contacts initial caller to confirm information
4. TDC FCO contacts a TDC GOLD Officer (Chief Exec / Department Director/s)
5. Course of action agreed, and commenced -
  - Callout of TDC staff to open:
    - District Emergency Response Centre / Rest Centre/s
    - Act as Liaison Officer at other venue / Activate Specialist Officers
    - Other External Liaison P&T Councils / Caravan Parks etc

# What now?

## The possibilities are:

- Aware many properties have not had any response from ECC (FWMT / Highways)
- TDC double checking details of properties affected
- Will contact those properties – advice sheet / newsletter?
- TDC write to FWMT / Highways requesting they liaise with the affected locations
- Potential to host “surgery” where FWMT & Highways can address those affected.

# Looking Ahead

**Catherine Boyer-Besant**





# Coastal Survey Continues

- Part of our Pollution Plan review
- Coastal Survey
- Coastline / Foreshore broken into 78 sections
- Why?





# Evacuation Planning

- Clacton to Lee Wick
- Harwich Town, Dovercourt and Bathside
- Parkeston Quay and Ramswy River
- Point Clear & St Osyth Creek
- Brightlingsea to the Colne Barrier
- Manningtree Town
- Waterside properties at Mistley and Brantham
- Walton on the Naze
- Hamford Water

<b>High Risk Area Information Sheet</b>	
Intended for use at local level by local responders when planning for and implementing evacuation. Also intended to inform Strategic decision making.	
<b>Area Name</b> General description of the area covered within the Information Sheet, e.g. "Jaywick" or "Wallasea Island".	
<b>Area covered</b> Insert map (preferred) and/or use post codes/streets.	
<b>Area description</b> E.g. any specific features, hazards, terrain etc.	
<b>Reason area identified as high risk</b> E.g. coastal community with limited escape routes	
<b>Prepared by</b> Name, role, organisation	
<b>Date &amp; Time</b>	

# Looking Ahead: Keep an eye out

- Met Office Severe Weather Warnings

[www.metoffice.gov.uk](http://www.metoffice.gov.uk)



Be aware

Low



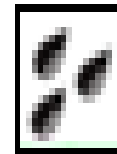
Be prepared

Medium

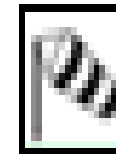


Take action

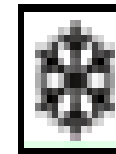
High



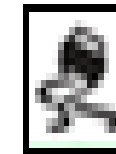
Rain



Wind



Snow



Ice



Fog

# Looking Ahead: Keep an eye out

- Environment Agency Flood Warnings

[www.gov.uk/government/organisations/  
environment-agency](http://www.gov.uk/government/organisations/environment-agency)



## FLOOD ALERT

FLOODING IS POSSIBLE. BE PREPARED.



## FLOOD WARNING

FLOODING IS EXPECTED. IMMEDIATE ACTION REQUIRED.



## SEVERE FLOOD WARNING

SEVERE FLOODING. DANGER TO LIFE.

**Floodline Warning Direct : 0345 988 1188**

# REMINDERS:

- Submit your Emergency Points of Contact:
  - Emergency Co-ordinator landline and mobile
  - 1<sup>st</sup> Alternate – land line and mobile
  - 2<sup>nd</sup> Alternate – land line and mobile
- Continue development of your plans, we are happy to help you!
- Add the Severe Weather Impact Tables to your Generic Emergency Plans, for reference

## If in doubt, contact us.

- If your Council is concerned about the potential for a developing situation, or you require information on **routine matters** call :

Catherine 01255 686971 or

email: [eplanning@tendringdc.gov.uk](mailto:eplanning@tendringdc.gov.uk)

- If your Council has an **Emergency** call

**TDC CARELINE 01255 222022 : 24 / 7 / 365**

When reporting an emergency **DO NOT** try to contact  
Catherine

# Next Meetings at Weeley Council Chamber (2016)

- 6pm Tues 6<sup>th</sup> December: **Winter Workshop**
- 6pm – 8pm 28<sup>th</sup> December : **DERC Open Evening**



**Thank you for your time this evening  
Have a safe journey home.**

**Catherine Boyer-Besant**

