TENANT SATISFACTION Survey 2026

Tendring District Council

Your Views Count and could win you up to £250!



The Survey

As part of our commitment to taking your views into account, we are carrying out a survey of all our tenants to find out how satisfied you are with your home and the services you receive from us.

We would be very grateful if you could spare 5-10 minutes to **complete the enclosed questionnaire, or just fill it in online using the details below**.

This important information will be used to help us improve our services in the future. It will also be used to calculate and publish annual Tenant Satisfaction Measures which will be sent to the Regulator of Social Housing.

We look forward to hearing your views.

Prize draw for returning

Three lucky winners

Choice of vouchers

£250, £150 or £100!

arpsurveys.co.uk/tdc

your unique code: 9999abcd

Any questions?

- Call ARP Research on **0800 020 9564** or email **support@arp-research.co.uk**
- Call Tenant Involvement at Tendring District Council on **01255 686690** or email **tenant.involvement@tendringdc.gov.uk**

Privacy

An independent specialist research company, ARP Research, are running this survey on our behalf in line with data protection rules (GDPR). Your details will be used for this survey only and will be stored for no longer than is necessary to complete it. Your answers are treated in strict confidence and will be separated from your identity.

For further information about how we process your data go to **www.tendringdc.gov.uk/privacy**