

District Wide Business Support Service Terms and Conditions

Terms and Conditions ("Terms")

Last updated:

The purpose

Tendring District Council, as part of its Tendring4Growth initiative, provides a comprehensive range of business support and outreach services (Information, Advice and Guidance) made available to emerging and established businesses across the district.

Tendring District Council and our partners will provide the business support service as follows:

- Generic business support (Information, Advice and Guidance);
- Proactive outreach services, embracing new and established businesses;
- Sector specific support linked to the district's growth sectors (Clean Energy, Blue Tech, Assisted Living, Tourism & Leisure, Creative and Cultural);
- Business planning;
- Cash-flow management;
- Marketing and communications;
- Assisting businesses with funding applications;
- B2B networking;
- Events and conferencing;
- COVID safe working and COVID recovery support;
- New ways of working; and
- Sign-posting businesses to IAG provided by other local, regional and national agencies (e.g. BEST Growth Hub, South East Local Enterprise Agency, Government).
- Other services as appropriate.

Tendring District Council also send regular e-bulletins which contain business advice as it becomes available and information on business events.

In order to provide an effective service Tendring District Council will share relevant information with our service partners and other departments within the Council.

Subscriptions

Your application to access and use this Service is conditional upon your acceptance of these Terms. These Terms apply to all businesses who have applied for access to or use the Service.

If you wish to receive the latest business information and/or access the services made available through the Business Support Service, you will need to supply information relevant to the service provided. This will include

- Contact name(s)
- Associated business name and address
- Email address
- Telephone number

Our Service contains links to third-party web sites or services that are not owned or controlled by Tendring District Council.

Tendring District Council has no control over, and assumes no responsibility for, the content, privacy policies, or practices of any third party web sites or services. You further acknowledge and agree that Tendring District Council shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with use of or reliance on any such content or services available on or through any such web sites or services.

Changes

We reserve the right, at our sole discretion, to modify or replace these Terms at any time. If a revision is material we will try to provide at least 30 days' notice prior to any new terms taking effect. What constitutes a material change will be determined at our sole discretion.

Unsubscribe

You can unsubscribe at any time by clicking 'unsubscribe' at the bottom of any Tendring4Growth email, or by contacting us at business.advice@tendringdc.gov.uk

Privacy Notice

All personal data contained within the information you provide will be processed and protected in accordance with data protection law. Our full privacy notice is published and can be view at:

<https://www.tendringdc.gov.uk/council/your-right-know/data-protection-privacy-notice-and-cookies/economic-growth-services-data>

Contact Us

If you have any questions about these Terms, please contact us business.advice@tendringdc.gov.uk