

Tendring District Council

Taxi News

ONLINE COPY VERSION

October 2021

Hackney Carriage Fare Increase

It was requested by the Tendring Taximeter Forum for both an increase in the scale of fares, and a change in distance to the Hackney Carriage fares currently charged within the District. This was discussed at the Licensing and Registration Committee on Thursday 14 October 2021 where members of that Committee agreed to consult with the trade and public.

Tendring District Council propose to increase the maximum rate of fares in respect of Licensed Hackney Carriages plying for hire within the District of Tendring. Objections must be received by 15 November 2021. The proposed new maximum rate of fares will be as advertised below with the following increases:-

1. MILEAGE

- (a) If the distance does not exceed 185 yards for the whole distance £3.00
(b) For each subsequent 185 yards or uncompleted part thereof £0.20
In addition to (a) above

2. WAITING TIME

- For each period of 60 second or uncompleted part thereof £0.30

See the comparison fare table showing the effect of the tariff changes:

Distance	Current Tariff £	New Tariff £	Cost £
1 mile	£4.60	£4.70	2.17↑%
2 miles	£6.40	£6.60	3.13↑%
3 miles	£8.20	£8.50	3.66↑%

Any person wishing to object to the proposed rate of fares should submit details of their objection to the licensing office by no later than 15 November 2021.

Driver Grants

The licensing office are able accepting new driver applications and the suitability and knowledge tests are being done under an appointment system only. If you have an applicant interested in applying for a Hackney Carriage / Private Hire Drivers licence then they are advised to complete and return a suitability test application form.

Reception

Please note that the main reception is for signposting only and that the reception staff will be unable to help with your applications and documents.

The Licensing Team are still working from home the majority of the time so please do not come to the offices unless you have been specifically requested and been given an appointment time as you will not be seen.

Applications/Documents/Payments

Applications should be submitted via e-mail (licensingsection@tendringdc.gov.uk or taxi@tendringdc.gov.uk) payments can be made over the telephone using either a credit or debit card.

Please ensure that the email document is no larger than 25mb as these are unable to pass the Council's email security system.

For drivers who still wish to post their applications/documents please ensure that these are sent via Royal mail **and not through the post box located at Pier Avenue** as this is not monitored regularly and may result in unnecessary reminder letters being sent. All post received through Royal Mail is scanned to the team by TDC in order to reduce delay.

Any paperwork you are waiting for will then be sent to you as soon as practicable and any delays should be minimal.

How to pay fees

Please ensure that you either pay online using the TDC website, or please phone the office on 01255 68 6565 to pay over the phone. You will need your invoice number for both methods of payment.

If you are unable to pay by credit/debit card then cheques can still be posted to the Licensing Team via Royal Mail. Please note that cheques are taking approximately 4 weeks to be processed.

Please do not post any cheques or cash through the post box located at Pier Avenue

Disclosure and Barring Service

It has come to our attention that recently there has been an increase in errors completing the Disclosure and Barring Service application form. Please note that these forms must be completed with correct and accurate information and all sections are completed as required. If there are any errors the DBS are withdrawing the application and you will be required to resubmit a new form together with another £44.