



Clacton Police Station 8 Beatrice Road Clacton-on-Sea CO151ET 20th March 2020

Dear Tendring District Council,

We are continuing, as you are, to work to support our colleagues in Public Health England and the NHS to play our part in the response to the Covid-19 pandemic.

On behalf of police officers in Tendring District, I would like to reassure you of some of the measures we have put in place to ensure we can continue to operate efficiently and effectively during this unprecedented time for the country.

We are following national events closely and adhering to Government advice and guidelines while at the same time planning around all contingencies – something which policing is well-practised at.

You will be aware that a Strategic Coordination Group is sitting, currently chaired by Chief Constable BJ Harrington, and therefore you will have heard about of all the work being done by organisations across the whole county to keep residents in Essex safe and informed.

Your local police station in Clacton remains fully operational without any significant changes, which continues to enable anyone to come in to our operational front officers to engage with us in person.

This not only enables us to continue to provide a 24/7 policing response to emergency and priority incidents but also in delivering a highly-visible policing presence where needed most, through our Community Policing Team.

You will however appreciate that some of the ways we will be visible to our communities will need to change for a while.

Our priorities remain the same: to help people, keep them safe and to catch criminals, and we are keen to show positive examples of business as usual policing across the force.

We are encouraging our staff and officers to post on Facebook and Twitter about what they are doing as part of their everyday roles. These will be accompanied with appropriate pictures where possible to further reassure our communities.

Some events will be postponed, like our Coffee with Cops engagements, but we encourage everyone to follow our local social media where we are advertising our replacement of these events with high visibility policing such as foot and cycle patrols which provides the opportunity to see and speak to us.

At a time where there is a lot of uncertainty, it is really important we can provide reassurance to our communities, letting them know that we are still there to protect them and keep them safe and emphasise the message to criminals that they cannot use COVID-19 as an excuse to commit crime.

We are proud of the way our staff have responded to working within an ever changing and challenging environment and we are working hard to ensure you still have the support and resources you need.

Requests for our assistance should continue to be made in the usual way.

To report a non-emergency incident report it online at https://www.essex.police.uk/do-it-online/report-a-crime/ or call 101.

To report an emergency dial 999.

Chief Inspector Lily Benbow District Commander for Tendring Essex Police